



OQATA WELLNESS SOLUTIONS

Naturally Inspired, Scientifically Proven.

Privacy Policy – Online Store

Effective Date: 1st December 2025

OQATA Wellness Solutions (“OQATA,” “we,” “our,” or “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you visit or make a purchase through our online store.

1. Information We Collect

- Personal Identification Information (name, email, phone number, billing/shipping address)
- Payment Information (securely processed through third-party payment gateways)
 - Account & Order Information (login details, purchase history)
 - Technical Information (IP address, browser type, cookies)
 - Referral Information (IBOs, for commission tracking)

2. How We Use Your Information

- Process and deliver orders
- Communicate order updates and promotions
- Improve services and website experience
- Prevent fraud and ensure security
- Attribute purchases to the correct IBO
- Comply with legal obligations

3. Sharing of Information

- Service Providers: logistics, payments, IT services
- IBO Network: limited order details for commission purposes
- Legal Compliance: as required by law

4. Cookies & Tracking

We use cookies to enhance browsing, remember preferences, and analyze traffic. You may disable cookies in your browser settings.





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5. Data Security

We use SSL encryption, secure payment gateways, and restricted access controls to protect your data.

6. Your Rights

You may request access, correction, deletion, or restriction of your data, withdraw marketing consent, or request portability.

7. Data Retention

We keep data only as long as necessary to fulfill our obligations and comply with the law.

8. Children's Privacy

We do not knowingly collect data from children under 18.

9. Policy Updates

We may update this Privacy Policy periodically. Updates will be posted with a new effective date.

10. Contact Information

OQATA Wellness Solutions – Data Protection Office

+256702609054

info@oqatawellness.com

11. Privacy Notice Banner

“We use cookies and collect limited data to improve your shopping experience, personalize content, and analyze traffic. By continuing to use our website, you agree to our Privacy Policy. You can adjust your cookie settings anytime in your browser.”

